

How to Leverage Your Project Management Methodology to Set Yourself Apart from Your Competition



What You Will Learn Today

- The importance of the PM Methodology
- Key elements of a PM Methodology and how to craft them
- How to use your PM Methodology as a Unique Value Proposition



Who Am I?



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Real-Life Project Management Skills for WordPress Practitioners



In order to leverage your Project Management Methodology, first you **MUST**...



- 1. A set of guiding principles and processes
- 2. Defines how you work and communicate

Because...

2. Random Process = project overruns



Because...

- 2. Repeatable Process =
 - increased efficiency
 - more precise estimating
 - better informed client
 - clearer understanding of the tasks ahead
 - higher quality clients
 - sets you apart from the competition





Key Elements of a Good PM Methodology

- 1. Proper Estimating
- 2. Resource Management
- 3. Work Breakdown Structure
- 4. Approach to Content Collection
- 5. Change Management
- 6. Acceptance Management



Proper Estimating

- 1. Abandon the crystal ball approach
- 2. Don't try and estimate what you don't know
- 3. Get rid of the "pad" as "change control"
- 4. Use a 2-Step Proposal Process





Resource Management

Define your approach to get the RIGHT:

- 1. people involved
- 2. plugins involved
- 3. hosting involved
- 4. blocks/templates involved





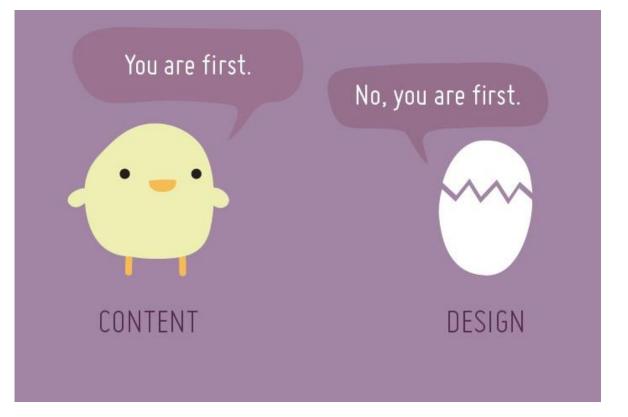
Work Breakdown Structure

- 1. Phases, Activities, and Tasks
- 2. Milestones
- 3. The 80 Hour Rule
- 4. Incremental Approvals





Approach to Content Collection 1. Content first?



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Approach to Content Collection

- 2. Define how you will:
 - Determine content requirements
 - Estimate content



- Set client expectations regarding content
- Manage content collection activities

Change Management

- 1. Acknowledge change as inevitable
- 2. Plan for change
- 3. Manage change
- 4. Use a change budget
- 5. Implement change control without exception





Acceptance Management

- 1. Formal process of acceptance
- 2. Incremental
- 3. Define acceptance criteria



Why does any of this matter?

- Typical WordPress Solution
 - Theme
 - Plugins
 - Maybe some custom CSS
 - Maybe a little coding



• You need something else as a Unique Value Proposition

Detailed 2-step approach saves money

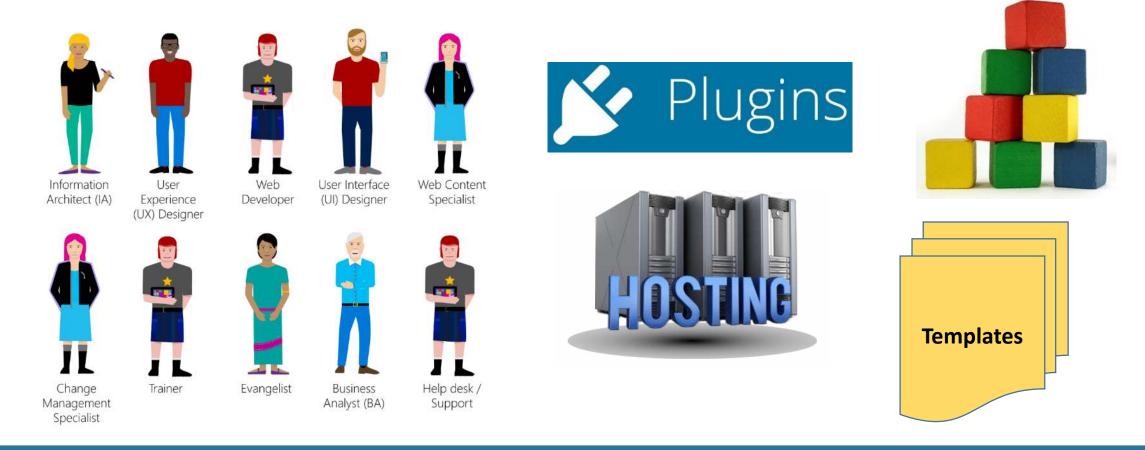


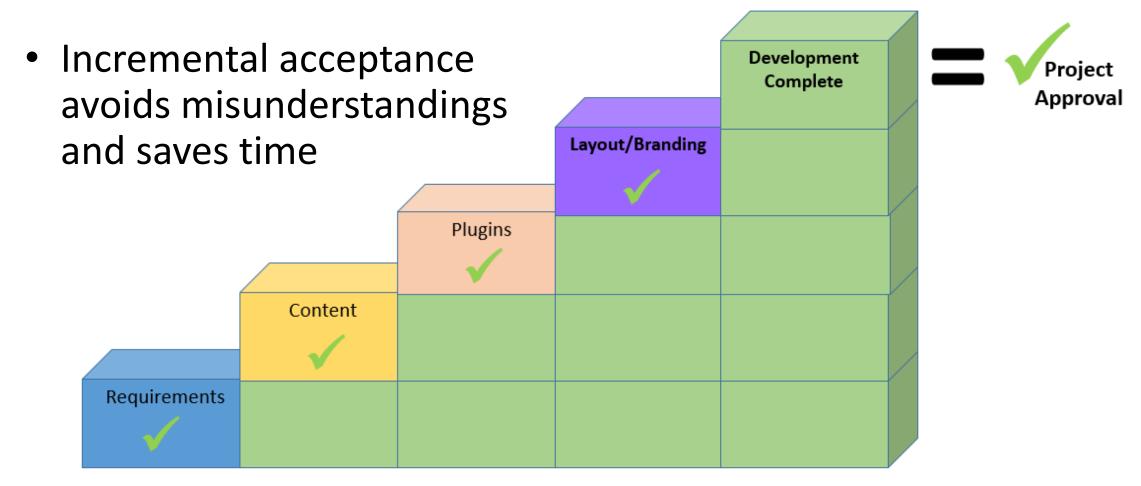
We don't estimate what we don't yet know

We don't pad estimates... because we don't have to.

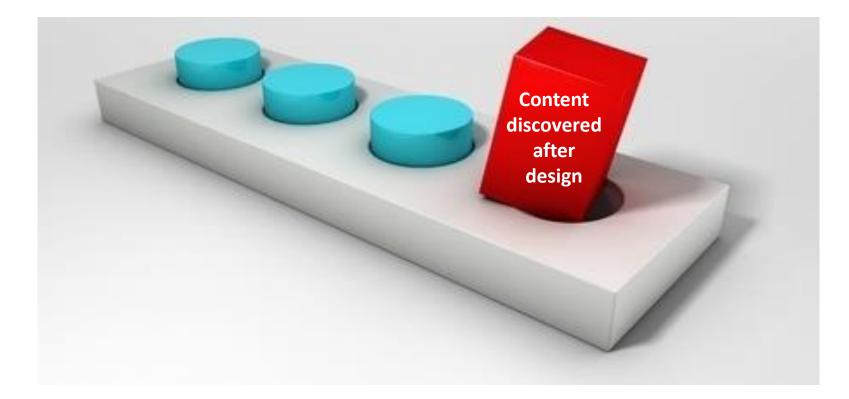


• We ensure we get the right resources involved





• We design around content which increases efficiency



• We acknowledge change, plan for it, and let you manage it



We never penalize you for change!

How it Sets You Apart



The other guy



- 1. 2-Step estimating/approval process
- 2. Functions address business requirements
- 3. Content First
- 4. Manage change with the client in charge
- 5. Use a change budget
- 6. Precise acceptance criteria
- Use proven productivity management techniques = on time, within budget, with features that meet the BRs

- 1. Attempts a precise estimate without a deep dive
- 2. Functions cannot always be tied to a BR
- 3. Content bottlenecks and project delays
- 4. Has no plan for managing change or a poor one
- 5. Pads the quote to cover any unknowns
- 6. Doesn't precisely define what "done" means
- 7. Has no distinct process for completing the project on time, within budget, with features that meet the BRs



Questions Your Client Should Ask the Other Guy

- 1. How did you arrive at this estimate?
- 2. How do you discover and document the business requirements?
- 3. How do you manage the content activities?
- 4. How do you plan for and manage changes?
- 5. How is the cost for change determined?



- 6. What are the criteria for approval of the project? What about interim deliverables?
- 7. How can we be sure the project will be completed on time, within budget, and that it has all the features we requested?



6 Productivity Principles for WordPress Project Success

Define the Job in Detail with a Content First Approach

Get the Right Resources Involved

Estimate the Time and Costs OFTEN

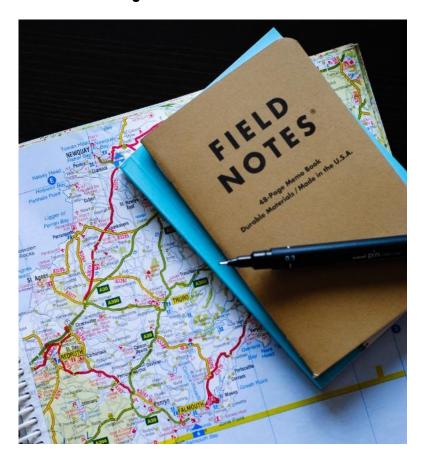
Break the Job Down

Establish and Stick To a Change Procedure

Establish Interim and Final Acceptance Criteria



The Complete Project Management Roadmap for WordPress



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