

Elevate and Preserve Your ROI With a Content-First Approach





Who Am I?



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25+ Years Experience in the Financial and IT Consulting Industries

2009 - 2016



Winner – 3rd Place Triad Startup Weekend 2013 2016 - 2018



2018....

Real-Life Project Management
Skills for WordPress Practitioners



Possible Masterclass Topics

- 1. Five Surprising Secrets to Increasing WordPress Project Profits without Raising Your Prices
 - How Simple Process Changes can Get 100% of Your Projects Completed on Time and Under Budget and Delight Your Clients
- 2. Why Your WordPress Design and Development Skills Are No Longer Enough... and What to DO About It
 - 8 Client Questions You Need to be Prepared to Answer to Win the Project (Even if They Don't Ask)
- 3. Neither "I never sign up for online webinars" or "neither of these topics interests me" or... (see me after and tell me why you wouldn't attend)



What You Will Learn Today

- Why content-first development?
- How content-first development differs from content-first design
- The 6 steps of content collection
- 5 content-first best practices
- How all this helps you retain more of your profits (i.e. ROI)





Has this ever happened to you?





The Traditional Method (that doesn't work)





How long would it take you to build a website if everything was defined and/or waiting for you to pull off the shelf?



Content-First Design vs. Content-First Development

Content-First Design

- Consider the totality of the content before creating the design
- Result = design that best accommodates the content

Content-First Development

- Don't build until ALL content has been received
- Result = same as CF Design PLUS puts the proper resource in control, project less likely to stall, development time is reduced, ROI is preserved



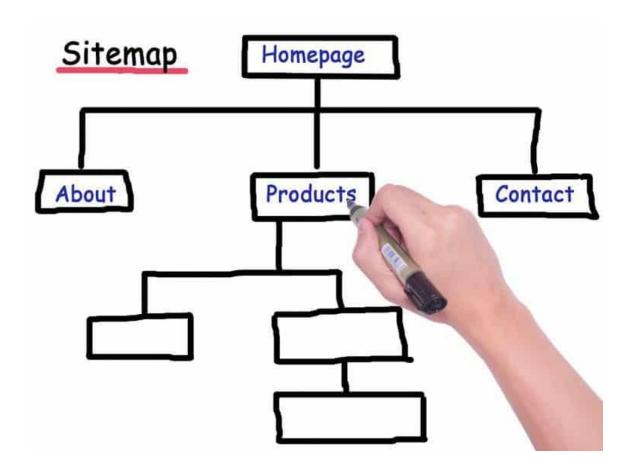
6 Steps of Content Collection

- 1. Determine initial content requirements
- 2. Craft initial content estimate
- 3. Set client expectations regarding content
- 4. Refine Content Needs
- 5. Populate your content collection mechanism
- 6. Manage content collection activities





Step 1 - Determine Initial Content Requirements





Step 1 - Determine Initial Content Requirements

- 1. Regular pages
- 2. Gallery pages
- 3. Product pages





Step 2 - Why Am I Estimating Content?

- 1. Our job is to manage the project
- 2. Rough Order of Magnitude can be a selling tool
- 3. Good basis for an initial project estimate





Step 2 - Craft Initial Content Estimate (ROM)

- 1. Paragraphs
- 2. Images
- 3. Videos
- 4. Products
- 5. Forms
- 6. Tables





Step 2 - Craft Initial Content Estimate (ROM)

Page Name	Page Type	Existing?	Paragraphs	Images	Videos	Tables	Forms
Home		N	4	3	0	0	0
Privacy Policy	Info	N	3	0	0	0	0
Evergreen Sidebar listing Services	Info	N	8	0	0	0	0
Contact Us Info	Info	N	1	0	0	0	0
Copyright Info	Info	N	1	0	0	0	0
Legal Disclaimers	Info	N	1	0	0	0	0
About the Firm	Info	N	4	2	0	0	0
Our Partners	Info	N	2	3	0	0	0
Jim	Bio	N	3	1	0	0	0
Mike	Bio	N	3	1	0	0	0
David	Bio	N	3	1	0	0	0
What You Need to Know	Menu Only	N	0	0	0	0	0
FAQ	FAQ	N	20	0	0	0	0
About Alimony	Video	1	1	1	3	0	0
About Business Valuation	Video	N	1	1	1	0	0
About Child Custody	Video	1	1	1	3	0	0
About Equitable Distribution	Video	N	1	1	1	0	0



Step 2 - Craft Initial Content Estimate (ROM)

			TOTAL ROUGH ORDER OF MAGNITUDE ESTIMATE									
			Pages	Galleries	Paragraphs	Images	Videos	Tables	Forms			
			19	0	62	17	8	0	0			
Approximate # Products												
TOTAL PAGES AND PRODUCTS		19										
	Con	tent Tasks	Man Hours									
Writing 15.			15.5	15 minutes per paragraph								
Taking Photos		1	5 Minutes per image									
Shooting Video 64		64	8 hours per video									
Editing Video 64		8 hours per video										
Tables 0			2 hours per table									
Forms 0			2 hours per form									
TOTAL MAN HOURS 145												

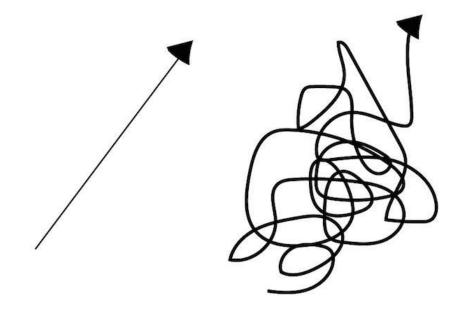
See me after the presentation if you'd like to get a copy of this tool.



Step 3 - Set Client Expectations

- 1. Content Management Process
- 2. Explain common content issues
- 3. They are not necessarily the best resource
- 4. What happens if content is not delivered on time
- 5. Show them the ROM

expectation reality





Step 3 - Set Client Expectations

• "Incent-ivize"





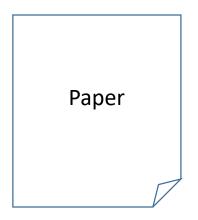
Step 4 - Refine Content Needs

- 1. Review ROM with client
- 2. Assign Activities
- 3. Create Content Specification



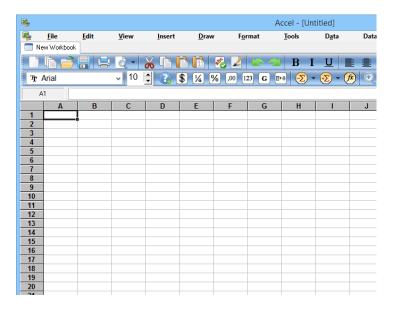


Step 5 - Populate the Content Collection Mechanism





Spreadsheet





Step 6 - Manage Content Collection Activities

- 1. Break the job down (for the client)
- 2. Ensure content is being delivered to the repository as scheduled
- 3. Ensure content is being delivered in the proper format
- 4. Have regular status calls with the client
- 5. Offer help (for a fee)
- 6. If there are signs the dates will be missed invoke change control immediately







Sample Change Control Procedure wproadmaps.com/templates





Content-First Best Practices



- 1. Use a 2-Step approval process
- 2. Restructure your payment schedule.
- 3. Embrace the idea of a Minimum Viable Website.
- 4. Structure the project plan for "content first."
- 5. Automate where possible



ROT FOR S



BP #1 - 2-Step Approval Process

- No estimate "pad" needed
- Prevents doing a lot of work for \$0.
- Get better at estimating over time
- Get paid for detailed discovery





BP #2 - Re-structure the Payment Schedule

- Upon Acceptance of the Proposal <\$XXXX> deposit
- Upon Acceptance of the Statement of Work X% of remainder

CLIENT PROVIDES CONTENT

- At the completion of Testing X% of remainder
- At the completion of Training all remaining funds due





BP #3 - Embrace the Minimum Viable Website





BP #4 - Structure the Project Plan for Content-First

Phase 0 - Proposal Creation (estimate needed content)

Phase 1 - Project Definition (*identify who and when – ESTIMATE AGAIN*)

Phase 2 - Design and Preparation (collect all content)

Phase 3 - Development and Testing

Phase 4 - Deployment and Training





BP #5 - Automate Where Possible













Show of hands – how many learned something so far that they want to incorporate into their business?



Recap

6 Steps of Content Collection

- 1. Determine initial content requirements
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Recap

Implementing Content First

- 1. Use a 2-Step approval process
- 2. Restructure your payment schedule
- 3. Embrace the idea of a Minimum Viable Website
- 4. Structure the project plan for "content first"
- 5. Automate where possible





How to Learn More

Go Here: wproadmaps.com





To get the Sample Change Control Procedure wproadmaps.com/templates



How to Learn More

Or these Facebook Groups:







Thank You!

Slides available at wproadmaps.com/wordcamp









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