

## **Elements of a Good Change Control Procedure**

- 1. Uses a change budget
- 2. Defines what constitutes a change
- 3. Identifies who can initiate a change request
- 4. Establishes that all change requests are in writing
- 5. Identifies who will assess impact to the project
- 6. Uses a change request log
- 7. Specifies where the change requests will be maintained
- 8. Identifies who will approve or reject the change request
- 9. Specifies how long a change approval or rejection should take
- 10. Clearly states what happens if the client does not respond
- 11. Specifies when payment for the change request is due

## **Elements of a Good Acceptance Management Process**

- 1. Identifies all deliverables to be approved
- 2. Specifies acceptance criteria for each deliverable and the final project
- 3. Identifies who is responsible for approving or rejecting deliverables
- 4. Specifies the turnaround time for review and approval
- 5. Clearly states what happens when the turnaround time is not met
- 6. Defines "rejection with cause"
- 7. Describes when and how "rejection with cause" is applied

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